



# Connecting Clients to Coordinated Entry

## a quick guide for service agencies

Coordinated Entry (CE) is the pathway to almost all housing that is designated for people experiencing homelessness in the River Valleys Continuum of Care region. Knowing what CE can (and can't) do for your clients can help you provide good services.

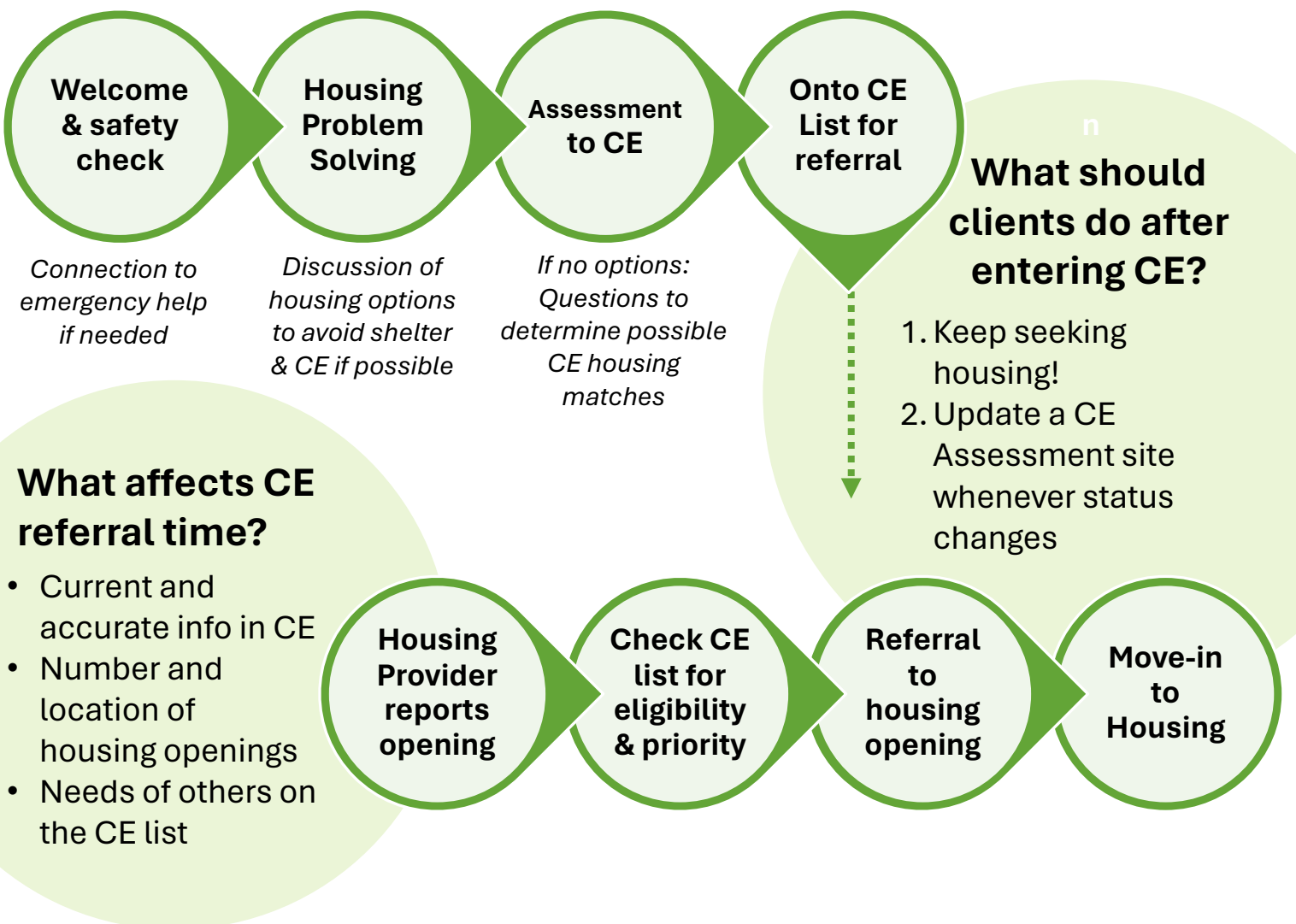
### How Coordinated Entry (CE) works

The goal of CE is to quickly connect people experiencing the highest barriers to the permanent housing with services they need to stay housed. **This means CE operates more like a medical triage system than a housing wait list.**

After emergency needs are met, CE provides:

- Set entry points in each community
- A standardized assessment of needs
- Help based on assessed priority and urgency
- Referrals to providers in the network for housing and services

### What clients can expect from CE



### What to do when someone needs housing

#### Getting evicted?

Refer to a social service organization that offers eviction prevention programs (often community action agencies)

#### No place for tonight?

Connect to emergency shelter

- Shelter options ([map](#))
- Fleeing violence ([Day One](#))

#### In shelter or temporary housing?

Refer to a CE Assessment site for Housing Problem Solving ([map](#))

### Need more information?

Visit [www.rivervalleyescoc.org/how-ce-works.html](http://www.rivervalleyescoc.org/how-ce-works.html) or contact Jenn Valimont at 507-514-0054 or [jenn.valimont@rivervalleyescoc.org](mailto:jenn.valimont@rivervalleyescoc.org).

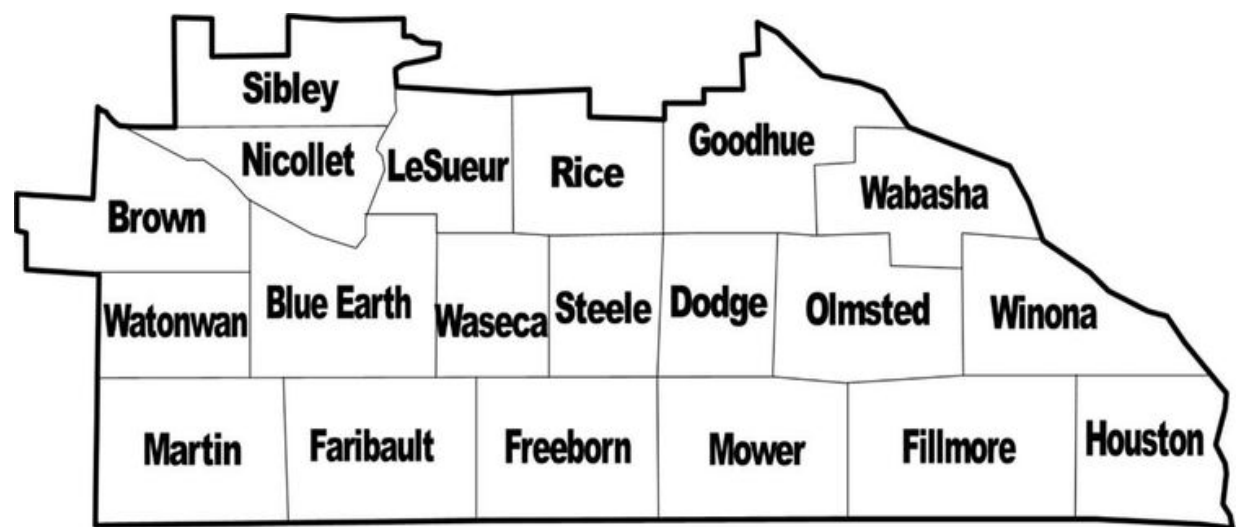


## About us

### What is River Valleys CoC?

Community-based coalition of people, organizations, and local governments working together to prevent and end homelessness in southern Minnesota, **and** a Continuum of Care region recognized by the federal government for funding purposes.

River Valleys CoC serves 20 counties of southern Minnesota. See map →



### What's included in a CoC?

CoCs involve the full spectrum of housing and services related to preventing homelessness or helping people access shelter and housing again, including:



**Prevention**



**Outreach**



**Shelter**



**Referral & Navigation**



**Housing with Services**



**Other housing**

### Who is involved in CoC?

Shelters, housing developers, healthcare providers, community advocates, victim service agencies, schools, faith groups...

ANYONE who wants to work together to end homelessness!

### What does a CoC do?

- Set standards for programs and provide supports to improve services
- Secure federal funds for projects
- Triage referrals to homeless-designated housing (coordinated entry)
- Organize to make system changes in homelessness response
- Increase power of people with lived experience of homelessness in response system decisions

### More information

- CoC website: [www.rivervalleyescoc.org](http://www.rivervalleyescoc.org)
- Sign up for the CoC e-newsletter: [http://eepurl.com/heeW\\_f](http://eepurl.com/heeW_f)

