

Coordinated Entry (CE) Evaluation Summary:

Trends from tracked measures (total)

Quantitative data only

Questions				Mar-23	Sep-23	Mar-24	Trends
	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="background-color: #4CAF50; color: white; padding: 5px; transform: rotate(-45deg); font-weight: bold;">Effectiveness of access and referral system</div> <div style="background-color: #2196F3; color: white; padding: 5px; transform: rotate(-45deg); font-weight: bold;">Compliance/participation of CE providers</div> <div style="background-color: #FF9800; color: white; padding: 5px; transform: rotate(-45deg); font-weight: bold;">Experience of participants</div> </div>						
1 How many households were assisted with Housing Problem Solving (HPS)/diversion?	X	X		560	548	477	
2 How many households recorded an HPS event?	X	X		184	171	48	
3 How many HPS participants were connected to other resources?	X	X		155	140	78	
4 How many households went on to complete the CE Assessment?	X	X		489	474	447	
5 How many households received CE assessment without HPS?	X	X	X	309	276	231	
6 How many assessments were phone, virtual, or in-person?	X	X					
7 How many CE households received navigation services?	X	X		102	126	120	
8 How many CE referrals were made per opening?			X	5.3	4.8	3.7	
9 How many CE referrals resulted in housing with CE-participating programs?	X	X		101	97	86	
10 How many CE referrals were denied and why?	X	X	X	492	381	358	
11 How many households entering CE were experiencing first time homelessness?		X		258	287	219	
12 How many households exited CE to a homeless destination?	X	X		30	12	24	
13 How quickly did programs report openings?			X				
14 How quickly did programs report results of referrals?			X				
15 Did any programs fill units outside of CES?			X				
16 How many providers participated in CE Provider meetings to improve CE system?			X	24	20	17	
17 How many providers participated in trainings to improve CE system?		X	X	21	26	64	
18 How many providers participated in CE Committee meetings to improve CE system?			X	12	0	0	
19 How many providers participated in CE DQ to improve CE system?		X	X	0	19	22	

Coordinated Entry (CE) Evaluation Summary:

Trends from tracked measures (BIPOC % only)

Quantitative data only

Questions							
				Mar-23	Sep-23	Mar-24	Trends
% BIPOC							
1 How many households were assisted with Housing Problem Solving (HPS)/diversion?	X	X		43%	43%	44%	
2 How many households recorded an HPS event?	X	X		40%	43%	54%	
3 How many HPS participants were connected to other resources?	X	X		35%	43%	49%	
4 How many households went on to complete the CE Assessment?	X	X		45%	45%	43%	
5 How many households received CE assessment without HPS?	X	X	X	44%	42%	41%	
6 How many assessments were phone, virtual, or in-person?	X	X					
7 How many CE households received navigation services?	X	X		41%	39%	48%	
8 How many CE referrals were made per opening?		X		42%	42%	39%	
9 How many CE referrals resulted in housing with CE-participating programs?	X	X		43%	38%	37%	
10 How many CE referrals were denied and why?	X	X	X	42%	40%	41%	
11 How many households entering CE were experiencing first time homelessness?		X		46%	47%	42%	
12 How many households exited CE to a homeless destination?	X	X		37%	67%	33%	
13 How quickly did programs report openings?		X	X				
14 How quickly did programs report results of referrals?		X	X				
15 Did any programs fill units outside of CES?		X	X				
16 How many providers participated in CE Provider meetings to improve CE system?			X				
17 How many providers participated in trainings to improve CE system?		X	X				
18 How many providers participated in CE Committee meetings to improve CE system?			X				
19 How many providers participated in CE DQ to improve CE system?		X	X				

Compliance/participation of CE providers
 Effectiveness of access and referral system
 Experience of participants